

Using your iPad at UHI

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Last Updated: Wednesday, 14 May 2014

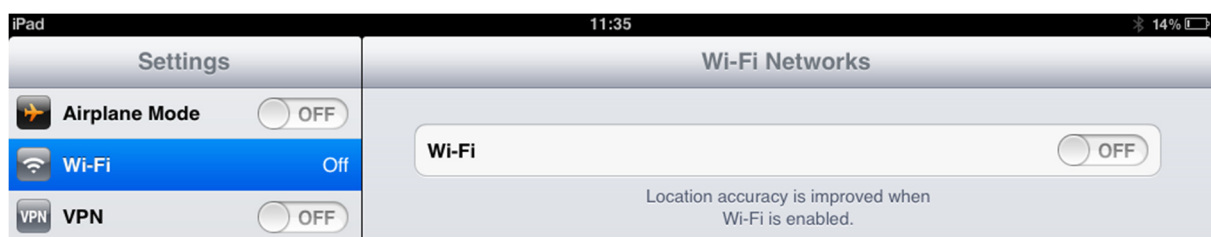
Joining UHI Wi-Fi using iPad

To use the UHI wireless network you need to register. Once registered, you will be able to use the wireless transparently – you only need to register once to get started. This is a little different from other systems you may be used to where you need to put in a secret ‘key’ or perhaps need to log in through a web portal every time you use wireless. On the UHI system, you register just once each year.

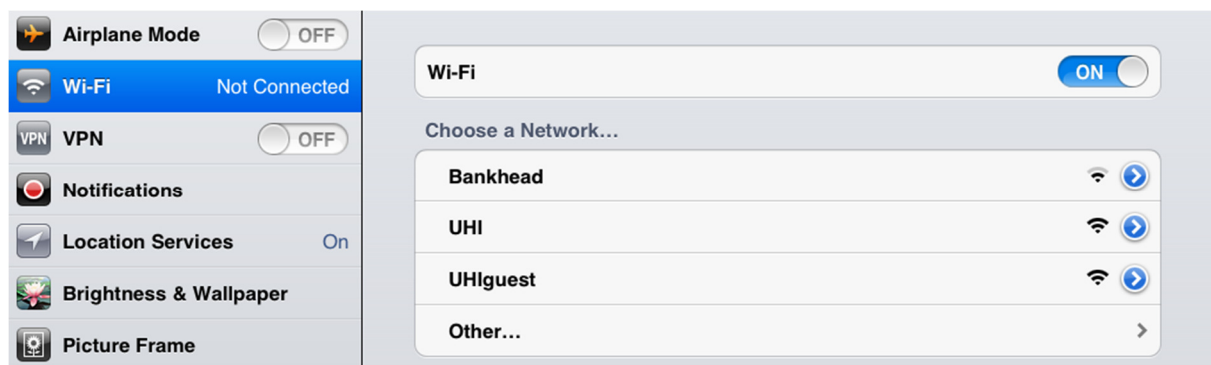
Connecting to the UHI wireless network.



Open the ‘settings’ tool and select Wi-Fi:



Make sure Wi-Fi is ‘ON’



Wait for a moment while the iPad scans the airwaves, then choose the ‘UHI’ wireless network and wait for a moment until a tick appears next to it.

Tip: Don't try to use UHIguest. That is for visitors to campus!



After a short delay the login screen will open automatically and prompt you to register.

Registering with the UHI Wireless Service

If your iPad is not yet registered for UHI Wi-Fi you will see a 'portal page'.

Network Access Control **REGISTRATION**

Which Wi-Fi to use?
This Wi-Fi system is for members of the institution.
Visitors with a temporary 'guest ticket' should use UHlguest instead.

Welcome to the UHI student/staff Wireless LAN service
Instructions for this service are at www.uhi.ac.uk/enr/wifi/uhl.
By registering you agree to adhere to UHI's Acceptable Use Policy.

UHI staff and student users
[Click here to register this device to your UHI account](#)

Register another device in your name
[Register a game console or other device which does not itself have a web browser.](#)

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Tap on **Click here to register this device to your UHI account**

Tip: turn your iPad on its side (landscape format) to suit the layout of the registration page. Zoom in to make the writing larger, either by tapping the screen or by putting two fingers on the screen and sliding them apart.

On the **REGISTRATION** screen, enter your UHI Username (student number) and Password:

Network Access Control **REGISTRATION**

You must already have a UHI username in order to register.
Your UHI Username is the code you use to access UHI Email.

Login
Please enter your UHI username and password, and click the button at the bottom of the page.

You'll need to run our Security software to scan and verify that your PC meets our policies. You may need to click run twice on some systems. If you use a download manager you may need to run the scanner yourself once it is downloaded.
The scan will take one to two minutes. Do not interrupt the scan while it is running.

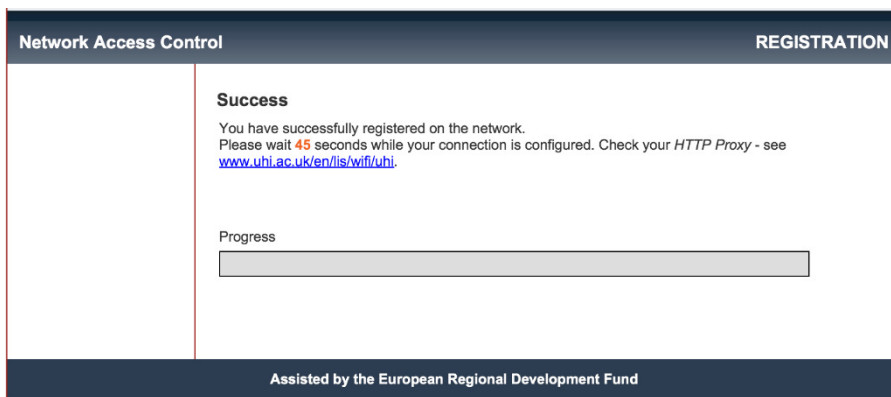
[Instructions](#)

User Name
Password

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Enter your UHI Username and Password, and then tap **Login**.

You should see the Success screen:



Finally you should see a message saying that the network connection has been reconfigured



Click **OK**.



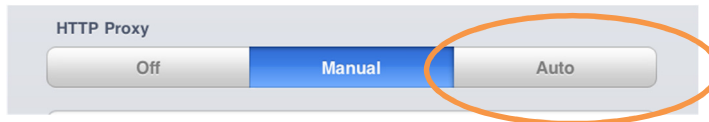
Now press the **CANCEL** button in the top right hand corner of the screen to close the registration page and go back to the Settings tool.

Setting the HTTP Proxy for access to the Internet



In the **Settings** tool, go back into **Wi-Fi**, and touch the blue symbol to the right of the active UHI connection.

Scroll down to the **HTTP Proxy** section and set HTTP Proxy to **Auto**



Press the **Home** button to save your settings.

Tip: If your iPad automatically connects to UHlguest, WideNet or any other network apart from UHI, just tap the blue arrow next to UHlguest and choose 'Forget this network'. If you have a student or staff ID you should always use UHI, not UHlguest.

UHI Email on iPad

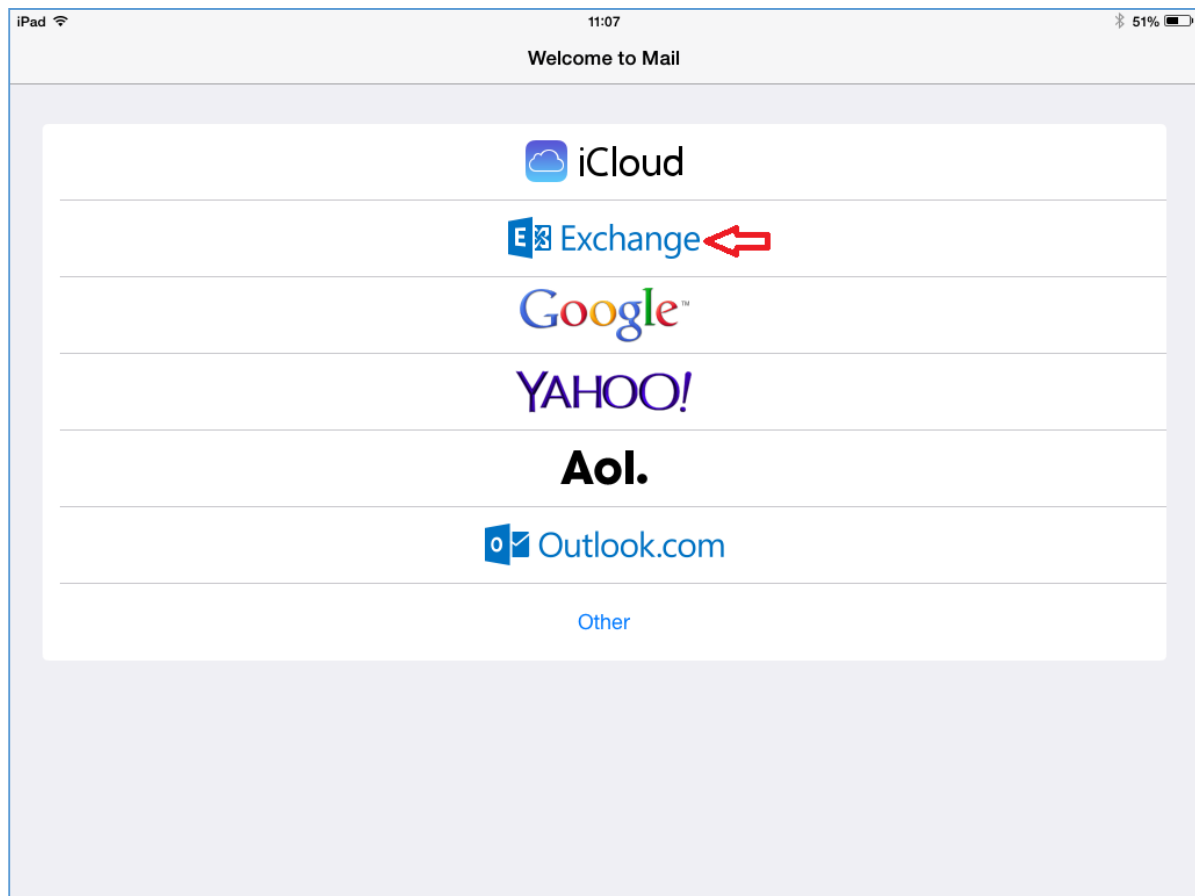
Steps to configure your iPad Device to work with Office 365 Email

If you have no other Email accounts configured on your device;

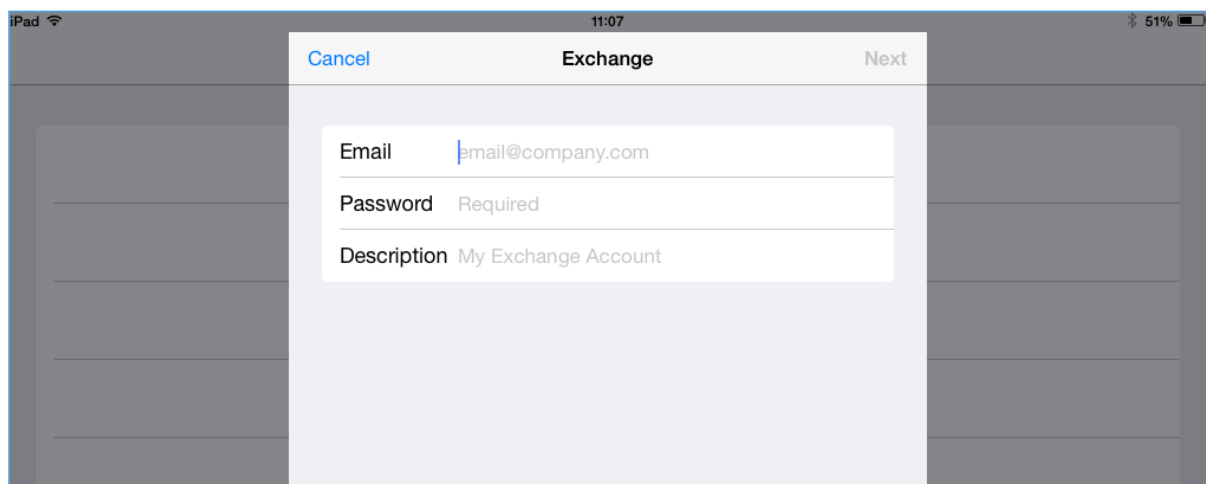
1. Go into the MAIL App



2. Select Exchange from the displayed list



The following screen will be displayed:

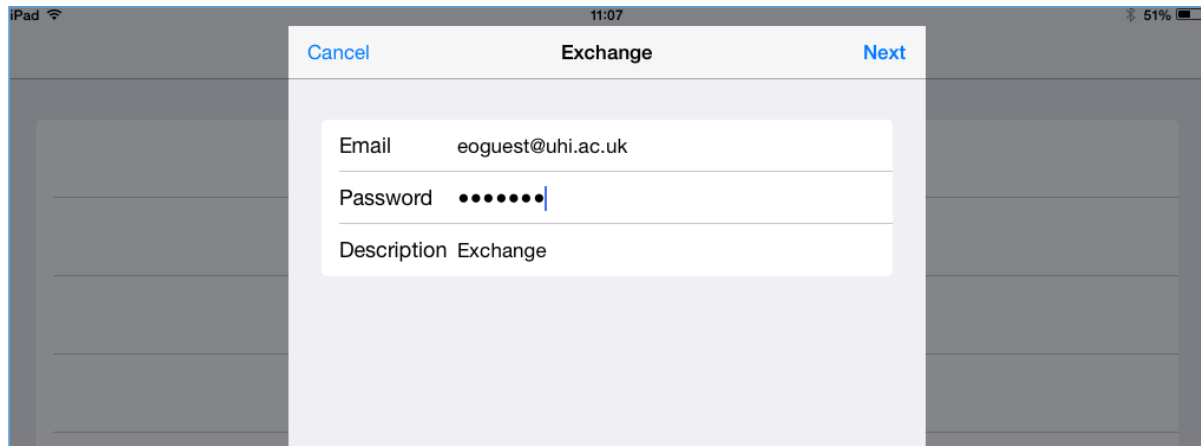


3. Fill in the following Details;

Under Email, enter your email address in the format eo01ab@uhi.ac.uk

Under Password enter your usual UHI password for your email account.

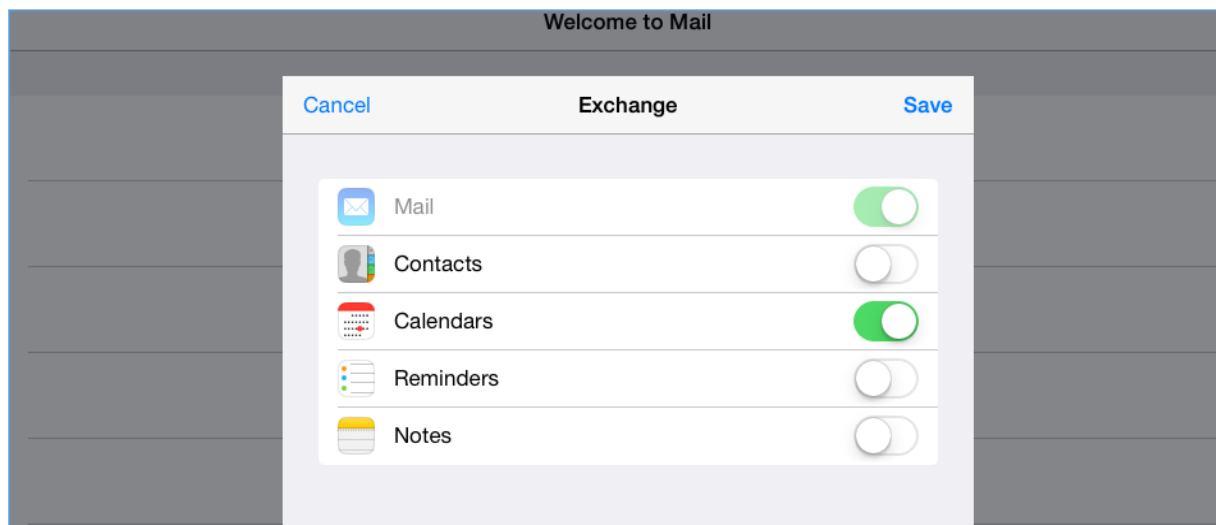
4. Select Next



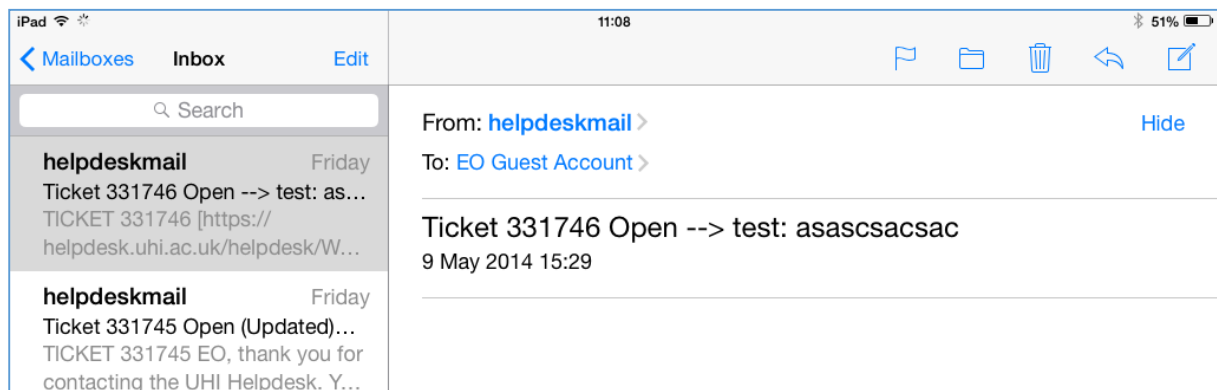
5. Once this step has completed you will see the Exchange settings screen,

You will then need to select what items you want to Sync to your device.

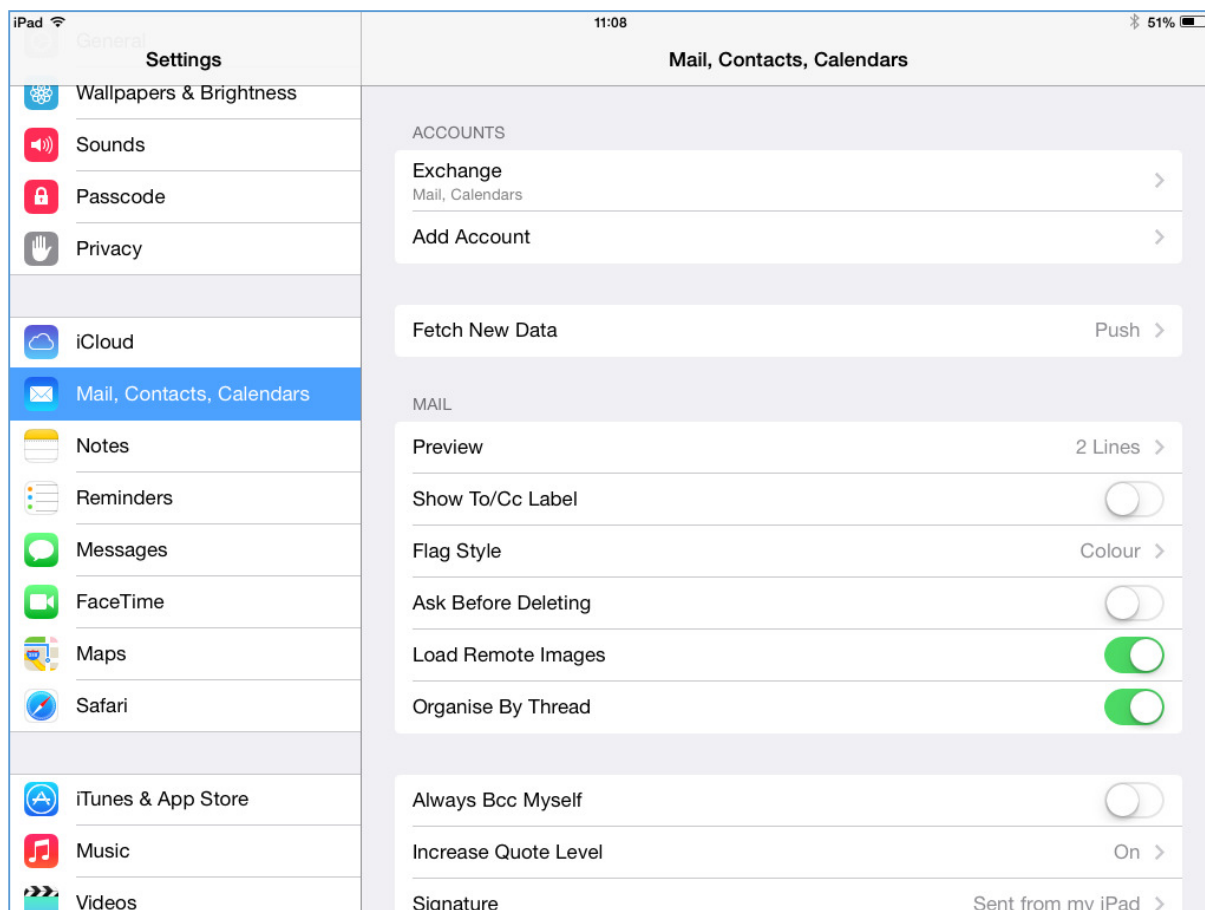
We do not recommend syncing contacts with your device. Select SAVE.



6. Mail is now configured, additional configuration options such as days of mail to sync are available under settings, 'mail, contacts, calendars'.



Additional settings screen:



If you already have an email account configured on your device, follow these steps:

Click settings, then 'Mail, Contacts, Calendars', then Add Account.

Then follow the steps above.



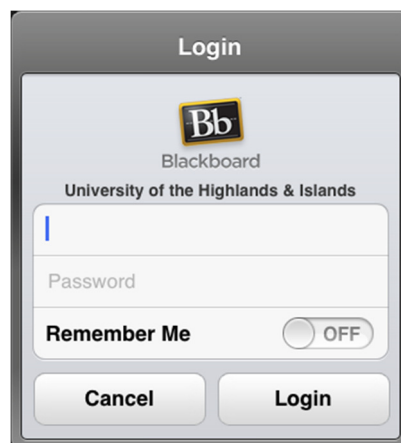
Access the VLE from your iPad

Set up the Blackboard Mobile™ Learn app

Download the Mobile Learn app from the App Store.



On the first screen, search for **University of the Highlands and Islands**:



Log in and off you go!

You should not select Remember Me here unless you keep your iPad secure; instead, enter your password every time you use Blackboard Mobile Learn on iPad.



MyUHI applications on iPad

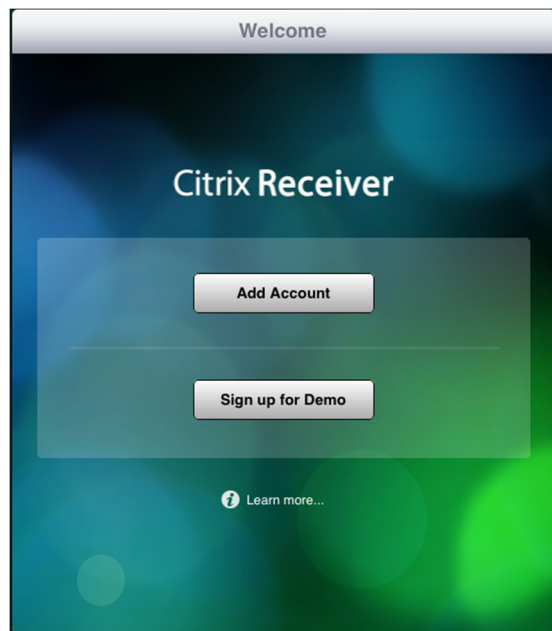
Access MyUHI desktop using Citrix Receiver

You will need the '**Citrix Receiver**' app – download it from the App Store onto your iPad.

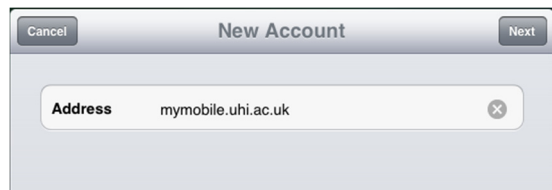
Open the **Receiver** app:



On the Welcome screen, choose **Add Account**:



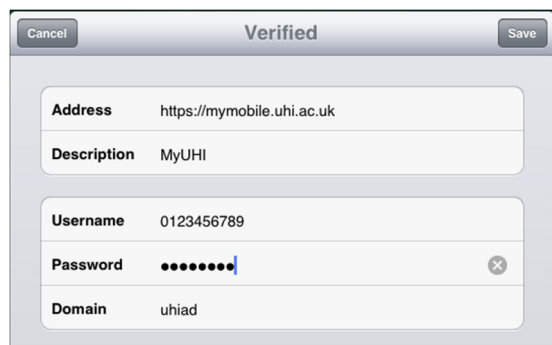
Tap inside the Address area, and the keyboard will open. Enter the address **mymobile.uhi.ac.uk** and then tap '**Next**' in the top right hand corner.



On the next screen, replace the default Description with **MyUHI**, and enter your **username** and the Domain **UHIAD**.

You should not enter your Password here unless you keep your iPad secure; instead, enter your password every time you use MyUHI on iPad.

Click **Save**

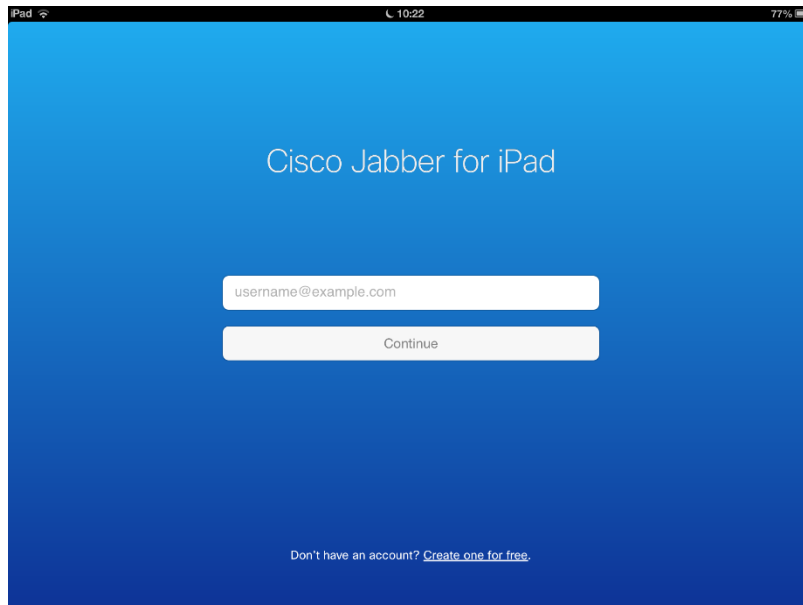




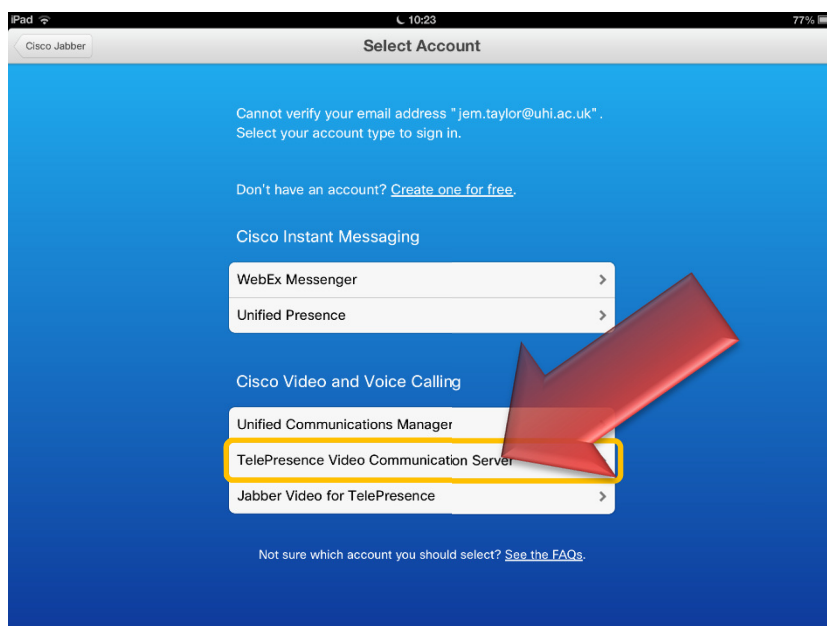
Jabber Videoconferencing on iPad

Videoconference with Cisco Jabber for iPad

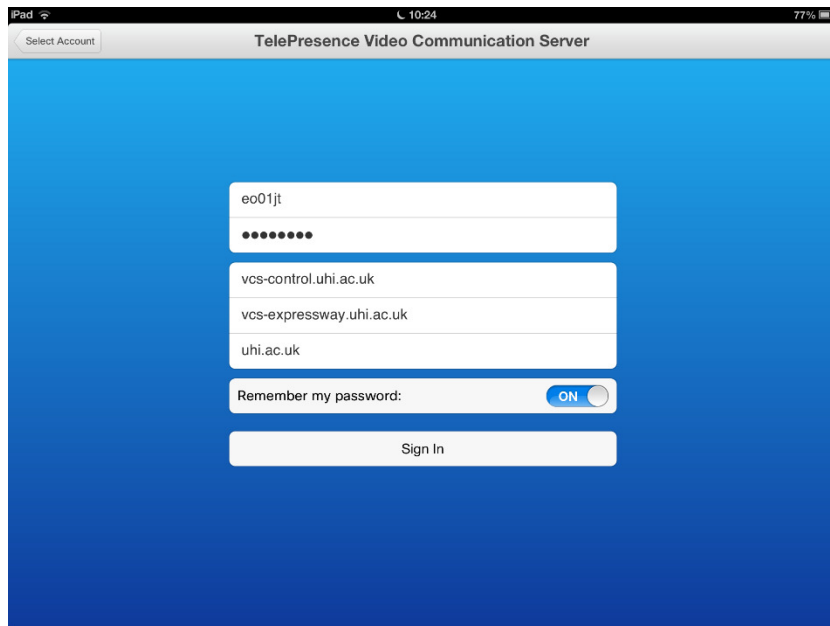
Install the **Cisco Jabber for iPad** app from the App Store and open it.



Enter your email address and **Continue**



Select **TelePresence Video Communication Server**



Complete the account details setup: the top two fields are your own UHI account and password, and the middle three fields should be set to

vcs-control.uhi.ac.uk

vcs-expressway.uhi.ac.uk

uhi.ac.uk

and then **Sign In**.

Other Apps

Other Apps you may find useful during your studies

These are all free and can be downloaded from the **iTunes** app store:



Adobe Reader allows you to read PDF files.



Amazon Kindle allows you to read e-books in a variety of formats



Dropbox allows files to be moved easy between different devices and to be shared between different people.



Skydrive also allows file sharing. You may need to create a Skydrive account; use your UHI account details.

Frequently Asked Questions

Frequently Asked Questions (FAQ)

Q. I registered my iPad months ago and it has been working fine on the UHI WiFi. It still works on other Wi-Fi networks and it connects OK to the UHI Wi-Fi, **but Safari doesn't work anymore** – I can't access any web sites or anything!

A: Your registration may have expired, but you have HTTP Proxy set to *MANUAL* which stops you seeing the registration screen

To check this, go into Settings ... Wi-Fi ... UHI and scroll to the bottom; turn the HTTP Proxy to *AUTO*.

Now go back to Safari and try browsing to www.bbc.co.uk – if you see the registration portal, you need to re-register. See [Registering with the UHI Wireless Service](#) above.
